



VACANCY RE-ADVERTISEMENT

REFERENCE NR	:	RE-AD- 0132/22
JOB TITLE	:	Senior Manager Hosting (SAPS)
JOB LEVEL	:	D5
SALARY	:	R 803 818 – R 1 339 697
REPORT TO	:	HOD: Hosting
DIVISION	:	IT Infrastructure Services
DEPT	:	Hosting
LOCATION	:	SITA Numerus
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The purpose of this job/position is to manage the operations of the SITA Numerus Data Centre spanning Printing services, Infrastructure as a Service (IaaS) and Housing/Hosting services by ensuring that: all day to day operational activities for the IBM mainframe, ORACLE SOLARIS and X86/WINDOWS environments are carried out in a timely and reliable way. Contractual obligations for the provisioning of on premise hosted IBM mainframe, ORACLE SOLARIS and X86/WINDOWS environments are in place and met. Contractual obligations of vendors/suppliers for the provisioning of infrastructure and software related maintenance and support are in place and met and operational level agreements between divisions are in place and met. Manage the SLA between SITA and the SAPS Client. Manage resources (i.e. budget/finances, asset/equipment and staff) within the Department/Division/Unit in order to ensure the efficient operation and that all the resources are utilised optimally.

Key Responsibility Areas

- Strategy Development: To provide inputs into the hosting and cloud computing strategies/frameworks, formulation of policy, planning and management in order to ensure that SITAs strategic objectives are aligned to transform SITA into a modernized digital organization. To provide strategic direction in the planning, deployment and operations of infrastructure in order to meet organisational objectives (customer internal business processes finance learning and growth);
- General management: Manage resources (i.e. budget/finances, asset/equipment and staff) within the unit in order to ensure the efficient operation and that all the resources are utilized optimally;
- Governance: Development, maintenance, implementation, evaluation, oversight, quality control and quality assurance of mechanisms and monitor the adherence thereto so as to deliver quality products in a controlled environment;
- Management Hosting and housing services: Provide hosting and Hosting Services and the management of technical support environment (in terms of systems software, hardware and technical support teams) to ensure services are delivered to Clients as per service level agreement (SLA);
- Management DR services: Develop and oversee maintenance of the redundancy Hosting Services and the management of technical support environment (in terms of systems software, hardware and technical

- support teams) to ensure disaster recovery and business continuity and manage the periodic disaster recovery tests in order to determine the quality, performance and functionality of the systems;
- Management of hosting and Cloud Services: Provide hosting and Cloud Services to enable effective and efficient government services and a modernized technology platform to improve the machinery of government and optimise service delivery to the citizens and businesses of South Africa; and

Qualifications and Experience

Required Qualification: 3-year National Higher Diploma/Degree in Computer Science or Information Technology or equivalent. IT/IP/System/Cloud certification (not compulsory).

Experience: 8 - 10 years of experience in the management of diverse technical hosting teams (system programmers, System Administrators, Database Administrators, Storage Administrators) or data centre facilities or in application development and maintenance in a medium to large enterprise with complex systems and interdependencies providing printing, IaaS, Housing and Hosting services that included: The management of 3rd party contracts The management of vendor supplied maintenance and support contracts The management of various operational level agreements across the enterprise .The management of multiple projects simultaneously of varied scale and complexity on schedule and within budget Hybrid IT environments (Printing, IaaS, housing and hosting in a combination on premise and off premise data centre facilities) and Complex systems and interdependencies including integration. 3 - 4 years of experience in technical aspects such as: Software development engineer, software maintenance and support and cloud DevOps engineer, including leadership of technical teams designing, delivering and supporting hosting/cloud native applications and microservices and implementing hosting/cloud automation and orchestration across multiple systems/clouds, including supporting services such as Operating systems support, storage provisioning and management, system integration and middleware implementation and support, Database implementation and support and security implementation, management and support.

Technical Competencies Description

Knowledge of: ICT Charter ICT Business Environment and Landscape Government; IT Governance and Risk Management; Project Management; Traditional hosting platforms such as mainframe, INTEL & UNIX platforms; All cloud technologies such as IaaS, PaaS, SaaS, DRaaS, BaaS, etc. SPI Model; hyper scale data centre architecture; server architectures including OCP storage technologies; software defined infrastructure models; At least three of the following five cloud stack elements: Hardware / Software Defined Infrastructure, Data Storage, Data / Application Platform; Security; Data Centre Facilities Processes and interventions to build, consolidate and optimize hosting/cloud operations Transform data centre into highly available hosting/cloud platforms; Fluent in the ITIL/ITSM framework; agile methodologies and DevOps practices; hosting/cloud economics TCO and commercial models, their cost structures and value drivers make buy analysis. Financial Modelling IT Models and Frameworks; Vendor Contracts Management; Emotional intelligence ICT Management. Skills: Database Management; and Hosting Management. Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving Performance; Decision-making; Responding to Change and Pressure; and Strategic Thinking.

Other Special Requirements

N/A.

How to apply

Kindly send your CV to: Judith.recruitment@sita.co.za

Closing Date: 17 May 2021

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered